



## Player Fee Refund Policy

Mazenod Football Club makes every effort to assign all players to teams appropriate for their age and skill level. However, there are times and circumstances under which this is not always possible, resulting in either the club or player being de-registered.

As a club, we incur costs at various stages throughout the year, not only during the formal season but also throughout the pre-season and post-season period. Our refund policy outlined below takes into account these financial implications and, we believe, provides a fair balance between the interests of players/parents and the club.

The diagram below illustrates the breakdown of the football season for the purposes of calculating player fee refunds.



*For the purposes of this policy the full season length is defined as beginning 8 weeks prior to the start and ending 4 weeks after the FV fixtured season. This represents an overall period of 32 weeks.*

- Where, at any time, the club is unable to offer a player a place in a team due to either there being insufficient numbers or excess numbers will be entitled to a **Full Fee Refund**.
- A player who withdraws for any reason after having paid the deposit only (i.e. during 6 weeks prior to pre-season) and prior to the start of pre-season training will be entitled to a refund of half the deposit paid.
- A player who withdraws for any reason during the 8-week pre-season training period will be entitled to a partial refund in the following circumstances:
  - Where only a deposit has been paid, a refund of 25% of the deposit paid;
  - Where the full fee has been paid, a refund of 50% of the total fees paid.

Where a uniform has not been issued to the player and/or the club receives a refund of FV/FFA fees, these amounts will be added back to the partial refund amount. In cases where discounted fees have been paid by the player only the relevant percentage of uniform and/or FV/FFA fees will be added back. For example, where a female player has paid half-priced fees (partially subsidised by the club), only half the uniform cost and/or FFV/FFA fees would be added back to the refund.

- A player who withdraws for any reason from the start of the FV fixtured season but BEFORE the mid-point of the FV fixtured season (i.e. before round 9 of junior season) will be entitled to a **Partial Fee Refund**, calculated as follows:

Full player fees paid  
 Less: 50% non-refundable amount  
 Less: FV/FFA fees incurred  
 Less: Uniform costs incurred  
 = Net fees paid

Less: proportion of net fees paid applicable to the number of weeks (in whole or part) completed during the FV fixtured season + post-season (as defined above), calculated as:

*Net fees paid / 24-week season x No. weeks (whole or partial) the player remained at the club.*

**Examples of partial fee refunds:**

Player leaves the club 6 weeks into the FV fixtured season:

	<b>Miniroos Player</b>	<b>Junior Player</b>
Full player fees paid	\$ 1,000	\$ 1,250
Less: 50% non-refundable component	\$ (500)	\$ (625)
Less: FV/FFA registration fees	\$ (75)	\$ (118)
Less: Uniform costs	\$ (90)	\$ (130)
<b>Net fees paid</b>	<b>\$ 335</b>	<b>\$ 377</b>
Less: Share of club overheads*	\$ (84)	\$ (94)
<b>Partial Refund</b>	<b>\$ 251</b>	<b>\$ 283</b>

\* calculated as:

*Net fees paid / 24 weeks \* 6 weeks*

- A player who withdraws for any reason AFTER the mid-point of the FV fixtured season (e.g. after round 9 of the junior season) will not be entitled to a fee refund.
- In exceptional cases involving extenuating circumstances the Mazenod FC board may consider adjusting the refund specified in this policy and either increasing or decreasing the calculated refund amount. Examples of exceptional circumstances may include (but are not limited to):
  - Serious injury to the player while participating in a club-sponsored training session or match.
  - Serious illness to the player.
  - Player or player's family permanently moving to live in another region outside Greater Melbourne, interstate or overseas.
  - Significant financial hardship.
  - Serious misconduct by the player (as determined at the sole discretion of the club or by Football Victoria) in which case no refund will be provided.

Any player seeking an exception to the club policy will be required to provide written evidence/proof in support of the request (e.g. medical certificate).